FREQUENTLY ASKED QUESTIONS

How many children are in a class?
Preschool classes have a maximum of 6 children.
Primary aged classes have a maximum of 12 children.
Holiday art classes have a maximum of 12 children.

Where are we located?
Level 1/6 Prentice Lane, Willoughby, 2068, situated off Willoughby Road, there is START art school signage on the building.

Is there parking nearby?
There is 2hr free parking at 2 Borlaise Street car park, alternatively there is 1hour free street parking on Willoughby Road, French Road and Borlaise Street, all a few mins walk from our front door.

Dropping & collecting children
We have video intercom release lock entry to the premises; all new students need to be signed in on arrival.
Children will only be released to their parents/carers unless otherwise arranged.

School collection service – Willoughby Public School – walking bus
We collect children on weekdays from Willoughby Public School, this is a walking bus service, a teacher with a WWC Clearance will collect children from the school gate at 3pm and walk them down to the art school.

Do the teachers have a WWCC
Yes, all teachers who work with us have a valid NSW Working with Children Check and have been informed about our Child Safety Code of Conduct. WWCC numbers are available on our website under TUTORS.

Are there any discounts on fees?
Term Students - only

- 10% discount for a second child enrolled in the same term class.
- $8.50 discount, on each holiday class booked – term student are given a discount code prior to program going online. This discount is only valid for those who have been booked in for the 8 week term, must be processed when booking into holiday class & cannot be applied for retrospectively. It must not be shared with anyone at all, otherwise it will be removed permanently.

Holiday Students - only

- We do not offer sibling discounts to children booking into school holiday programs.
- If you book a child into more than 7 holiday classes within one holiday period, you will receive a voucher for a complementary holiday class, this complementary class needs to be taken during the same holiday period or the immediately following holiday program. After that the voucher expires.

Does START ART SCHOOL offer a trial class for term students?
We offer a trial period to all new term students; trial classes are made up of 2 lessons over 2 weeks (3hrs)
This allow children to complete one of our art modules & get a feel of what we offer prior to committing to an 8-week term.
Trial classes are invoiced at the price of 2 lessons, after the trial, parents confirm if their child intends to remain for the term.

If classes are full can my child go on a waiting list?
Yes, we hold a waiting list, you can request the days you are interested in and we contact you when places become available.

Are all art materials included in the cost of the class?
Yes, all art materials are provided and included in the cost of the class & all term enrolled students are given a visual arts diary.

Can Children take their artwork home?
Yes, all art created by the children belongs to the child and can be taken home.

Can I stay with my child?
Parents stay for all preschool art classes. It is 'drop and go' for all primary aged classes.
Term enrolled student - on request permission maybe granted for a parent to remain for 15mins of the first attending lesson of a 6 year-old child. Requests for this option must be directed to and approved by Vivienne du Toit.

HOLIDAY CLASS – information

How do I book holiday classes?
All bookings are to be done online via our website.

Do I have to book consecutive days or a full day during the holiday program?
No, you can pick & mix the classes you want to book into.

Can my preschooler attend a holiday art class?
Holiday art classes are ONLY for primary school children ages children 6 – 13 years old. (attending Year 1 – year 7)
PRESCHOOLERS are not accepted into our holiday program.
We offer term classes for school attending Kindergarten children, 5.5years and older.
We offer pre-school art classes in morning time slots during our school term program, see our website for details.

What time do holiday classes run?
9.30am -12.30am &1.30pm – 4.30pm – weekdays during all school holidays.

Drop off time for holiday classes
We accept children10 -15mins prior to the class commencing. We do not accept children earlier that this, unless and earlier drop off has been requested and confirmed.

If I book a morning & afternoon holiday class on a single day will children be supervised at lunchtime?
Yes. 1hour lunchtime supervision is provided for children remaining for a full day. This is free of charge. Please pack lunch. Weather & schedule permitting, a teacher takes children to Sanders Park on Julian Street, which is a few mins walk from the START ART SCHOOL premises, you will be asked to approve this excursion.