

FREQUENTLY ASKED QUESTIONS

Is START ART SCHOOL registered as a Services NSW Creative Kids Provider?

Yes, START ART SCHOOL is registered as a Creative Kids Provider.

We accept valid Creative Kids Vouchers, Conditions apply.

All bookings using a Creative Kids Voucher need to be done via phone or email, online bookings are not available using Creative Kids Vouchers.

How many children are in a class?

Preschool classes have a maximum of 6 children.

Primary aged classes have a maximum of 10 children, at times there may be a total of 12 children in a class due children doing a "catch up" class.

Holiday art classes have a maximum of 10 - 12 children in a class, this will be determined on a class to class basis.

Where are we located?

Level 1/6 Prentice Lane, Willoughby, 2068, situated off Willoughby Road, there is START art school signage on the building.

Is there parking nearby?

There is 2hr free parking at 2 Borlaise Street car park, alternatively there is 1 hour free street parking on Willoughby Road, French Road and Borlaise Street, all a few mins walk from our front door.

Dropping & collecting children

We have video intercom release lock entry to the premises; all new students need to be signed in on arrival.

Children will only be released to their parents/carers unless otherwise arranged.

Are there any discounts on fees?

Term Students

- 10% discount for a second child enrolled in the same term class.
- \$5 discount, on each holiday class booked – term student are given a discount code that must be processed when booking into holiday classes – this discount cannot be processed retrospectively.

Holiday Students

- We do not offer any discounts to children booking into school holiday programs.

Does START ART SCHOOL offer a trial class for term students?

We offer a trial period to all new term students; trial classes are made up of 2 lessons over 2 weeks (3hrs)

This allow children to complete one of our art modules & get a feel of what we offer prior to committing to an 8-week term.

Trial classes are invoiced at the price of 2 lessons, after the trial period parents have 24hrs to confirm if their child intends to remain for the term.

If classes are full can my child go on a waiting list?

Yes, we hold a waiting list, you can request the days you are interested in and we contact you when places become available, we offer places in order of applications received.

Are all art materials included in the cost of the class?

Yes, all art materials are provided and included in the cost of the class.

Can Children take their artwork home?

Yes, all art created by the children belongs to the child and can be taken home.

Can I stay with my child?

Parents stay for all preschool art classes. It is 'drop and go' for all primary aged classes.

Term enrolled student only - on request permission maybe granted for a parent to remain for 15mins of the first attending lesson of a 5-year-old child. Requests for this option must be directed to and approved by Vivienne du Toit.

HOLIDAY CLASS – information

How do I book holiday classes?

All bookings are to be done online via our website, unless you are using a Creative Kids Voucher then please phone book.

Do I have to book consecutive days or a full day during the holiday program?

No, you can pick & mix the classes you want to book into.

Can my preschooler attend a holiday art class?

Holiday art classes are ONLY for attending primary school children. **NO PRESCHOOLERS** are accepted.

We offer pre-school art classes in morning time slots during our school term program, see our website for details.

What time do holiday classes run?

9.30am -12.30am & 1.30pm – 4.30pm – weekdays during the school holidays.

If I book a morning & afternoon holiday class on a single day will children be supervised at lunchtime?

Yes. 1 hour lunchtime supervision is provided for children remaining for a full day. This is free of charge. Please pack lunch.

Weather & schedule permitting we sometimes take children to Sanders Park on Julian Street, which is a few mins walk from the START ART SCHOOL premises, you will be asked to approve this excursion.